

Keeping our families connected at Princess Christian Care Home



Princess Christian Care Home in Woking is rated 'Outstanding' by CQC and very proud to be among the top 4% of UK Care Homes.

As the **pandemic** continues on with a **more infectious strain of COVID-19**, there is an increased **risk of transmission** between our residents and their loved ones, but we are very pleased to have a safe visiting system in place for when visits are allowed.

Our dedicated **Resident Liaison Officer, Joel**, is responsible for organising and enabling **safe indoor visits** between our residents and their family. With his hard work and determination, we are proud to be able to facilitate more than twice the amount of visits now, all the while ensuring everyone's safety.

Joel said, "We use a private room with clear perplex screens and its own entrance so that our residents can safely meet with their families. The booking system is very organised and the visits are always fairly allocated. It's so important to keep everyone connected through the pandemic because it really lifts their spirits, and protecting our residents' mental and physical health is absolutely crucial."

The daughter of one of our gentlemen sent Joel this kind message of thanks:

"I just wanted to say a huge thank you for your kindness and sensitivity yesterday. You were brilliant and kind and we valued your support."

Thank you very much to all our families; your continued support through these strange times means so much to us.



Our families are very happy to be reunited