

Princess Christian Care Home

Princess Christian Care Home achieves ISO 9001:2015 certification



Princess Christian are ISO9001 certified

<u>ISO 9001</u> is an internationally recognised standard for quality management systems that sets out the requirements to help businesses and organisations be more efficient and enhance customer satisfaction. The standard helps organisations achieve, benchmark and monitor high-quality performance across all business operations. It provides a framework to ensure requirements are consistently met, whilst keeping up-to-date with market developments.

Due to the nature of a care home's operations it is crucial that high levels of quality and safety are always maintained. By cultivating a care culture of continuous improvement alongside ISO 9001, Princess Christian is dedicated to ensuring that these needs are met. This certification is testament to **Princess Christian's commitment to consistently improving the running of their Home and the efficiency of the services they deliver to their residents.**



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