

## **Princess Christian Care Home receives prestigious GSF Platinum reaccréditation**



**Our staff at Princess Christian Care Home are delighted and extremely proud to have once again been awarded a prestigious accolade for their delivery of outstanding end of life care.**

Our team has received **Platinum status** from the **Gold Standards Framework (GSF)** following inspection, having completed its **highly-regarded Care Homes Training Programme**.

To get the reaccréditation, which lasts until April 2024, **our staff had to undergo training that provided a practical, evidence-based approach to optimising care for all people nearing the end of their life**. It focused on quality care, improvement with training, quality assurance with standards of care, and quality recognition.

**Our Home Manager, Nisha Leo, has led the way in implementing GSF at Princess Christian her team attained an almost-perfect score rating of 56/57 – placing them in the top 0.3 per cent of care homes to achieve GSF Platinum status in the UK in 2021.** The commitment required to achieve this is exemplary, even more so having traversed such challenging times throughout the COVID-19 pandemic.

The inspection highlighted how GSF remains '*clearly embedded*' in practice at our **Home** and at a '*very high standard*'. It also noted how there is clear evidence of '*proactive person-centred care*' given by a close team. The report rounded off by saying **Princess Christian** should be reviewed again as a 'Care Home of the Year', which it has previously held.

***Commenting on receiving the recent award, Nisha said:***

*"We're delighted to have been reaccrédited with such a prestigious accolade for our end of life services. It further showcases our commitment to being at the forefront of a growing community of care homes who strive to continuously deliver excellence*

*in care, but also significant developments, which acknowledge best practices to encourage and inspire others."*

The GSF training enables frontline staff to provide a gold standard of care for people nearing the end of their life. It improves the quality, coordination and organisation of their care, leading to better outcomes in line with their needs and preferences, and greater cost efficiency through reducing hospitalisation.

**Ginny Allen, GSF Social Care Lead, said:**

*"We're delighted Princess Christian Care Centre has successfully completed the GSF Care Homes Reaccreditation Assessment, being awarded the Quality Hallmark Award at Platinum status. We would like to congratulate everyone at the home on the success and thank them for all the hard work they have put into continuing this work."*

Our team have enjoyed celebrating this fantastic achievement together, as our **Activities Manager Christine Foster comments;**

*"We were all very proud to retain our Platinum Award from GSF; our staff work so hard and it was such a reward to see that our hard work and dedication paid off. Mario supplied all staff with a delicious take-away lunch which everyone really enjoyed. Well done to our amazing Princess Christian family!"*