

Surrey Care Awards success for Princess Christian Care Home



Celebration event at Denbies Wine Estate

Friday 10 November marked the 13th annual Surrey Care Awards – this year hosted at the dazzling <u>Denbies Wine Estate</u> in Dorking, the largest vineyard in England. The perfect backdrop for the glitzy occasion, Care Home teams from across the county came together, dressed in their finest formal wear, to celebrate Surrey's greatest care teams and individuals.

This year's theme was 'green impact' and 'sustainability' and attendees were invited to 'go green' with their outfit colour scheme or just a token splash. Hosted by the well-known and much-loved comedienne, presenter and Loose Women panellist, **Judi Love**, guests enjoyed a grand celebration evening with welcome drinks, a three-course meal and a live band.

The amazing awards ceremony celebrated care teams and individuals across **16 categories**, awarding winners with a gleaming glass trophy, framed winner's certificate and bottles of Debbie's wine. The teams at **Princess Christian Care Home** were delighted to have been selected as finalists in three categories:

People with Impact: Unsung Hero

People with Impact: Team of the Year (Bisley) Innovation in Practice: Older People's Services

Winners with impact

Our Head Chef Cosmin was overjoyed to win his category - Unsung Hero;



"Cosmin has consistently demonstrated outstanding abilities and a passion for care catering that significantly contributes to residents' well-being. Having joined the Catering Team in 2015, he is leading the way in menu innovation, nutritional expertise and person-centred dietary support.

Cosmin's skill in creating diverse, delicious tailored menus has received acclaim from both residents and CQC inspectors, earning his department an 'Outstanding' for 'Effective'. By considering the nutritional preferences and clinical needs of all residents, including those with IDDSI food texture requirements, allergies, or intolerances, Cosmin offers an exceptional range of seasonal menus.

Cosmin's drive to incorporate food-themed fun for residents is evident in his "Cooking with Cosmin" cookery club, established in 2020. A much-beloved, weekly activity comprising food preparation, cooking and baking with his residents — offering happiness and contentment to all who take part. Residents also received special 'Chef Assistant' aprons and certificates in a recent 'Chef Graduation' ceremony. Beyond his culinary expertise, Cosmin is adored by the residents and his colleagues — providing value that stretches far beyond the stove."

Christine and Carol represented Princess Christian's Recreation and Well-Being Team at the event and they were thrilled to win their Innovation in Practise for Older's People's Services award;

"The Recreation and Well-Being Team at Princess Christian Care Centre in Woking has consistently demonstrated its commitment to enhancing the well-being and quality of life of its residents through innovative practices. Their understanding of the profound impact of pet therapy on individuals with dementia and in old age has led them to establish their own pet therapy centre within the home gardens.

What sets the team apart is its commitment to personalisation and individualised care. They take the time to understand each resident's preferences, interests, and history with pets, tailoring the therapy sessions to meet their unique needs. This approach ensures that every interaction is meaningful and specifically designed to promote well-being.

The team's tireless efforts, creativity, and unwavering dedication to providing person-centred care deserve to be celebrated and recognised. Their innovative approach to incorporating pet therapy has become a shining example of best practices in dementia care, further solidifying their impact beyond the home."





Left to right: Carol and Christine (Recreation and Well-Being), Jodie (Marketing) and Cosmin (Head Chef).

Care team recognition

Our compassionate care team in our Bisley community achieved finalist status for the Team of The Year category but sadly did not bag an award on this occasion;

"The Bisley dementia unit at Princess Christian Care Centre is renowned for its unwavering commitment to providing exceptional person-centred care for individuals with advanced dementia. The dedicated staff meticulously tailor each resident's care plan to maximise their well-being and quality of life, considering their unique preferences and abilities."

Congratulations to all

Massive congratulations to all our Princess Christian Care Home nominees and Surrey Care Award winners – you are Surrey's pre-eminent combination of individuals offering the highest standards of compassionate care.





Award winners Cosmin, Carol and Christine pictured celebrating their success with General Registered Manager Mario and Digital Transformation Manager Leo.

Please contact the Home to discuss how we can help care for you and your loved ones. Book a tour of our wonderful Home and talk to our award-winning care teams.

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